

# VCK webCONNECT™

Online. Real time.  
Records center-hosted  
software for clients.

VCK webCONNECT™, designed to work with Visual Corporate Keeper® (VCK), provides records centers and their clients with all of the functions and flexibility of InfoKeeper™, including the client's ability to access their account information via the web. The difference? Unlike InfoKeeper, VCK webCONNECT is hosted and maintained by the records center. This web-based information management solution enables clients to view and update account records, generate service requests, revise destruction dates and much more — all from a single-center database in real time via the web. VCK webCONNECT delivers measurable business benefits: streamlined processes, reduced costs, increased customer satisfaction. It all adds up to providing you a significant advantage in an increasingly competitive business environment. VCK webCONNECT — featuring the agility, performance and attention to customer service you've come to expect from the proven software solutions offered by ASI.

Here are a few of the performance features that designate VCK webCONNECT and ASI as leaders in the industry.

#### **Automated Processes**

Client requests are generated via the web. Work and service orders are then created automatically at the records center, reducing chances for error and streamlining processes.

#### **Batch Searches**

With one search request, multiple pieces of account information are delivered. For example, ten box barcodes can be entered into the box barcode field and the software will provide the most current account information for each. Again, this is accomplished with one search rather than ten separate searches.

#### **Client Driven**

Clients are able to accomplish basic account management tasks such as data entry, as well as initiate requests for service. The result is fewer errors and faster service.

#### **Cross-platform Capabilities**

Because VCK webCONNECT is accessed via the web, it is easily reached from a Macintosh, PC or any other computer platform equipped with a web browser.



#### **Feature-rich**

From data entry to custom searches and service requests, VCKwebCONNECT offers users flexibility and functionality unmatched by similar software packages.

#### **Online & On-demand**

With its easy-to-use browser interface, users can:

- Perform their own data entry, both at the box and file level
- Request/retrieve boxes and files
- Request pickups and returns
- Perform custom searches and queries
- Process items for destruction
- Process items for permanent withdrawal
- Even order empty cartons!

#### **Online Reports**

Users can create reports online for immediate viewing and printing from their workstations. No waiting for reports to be delivered from the records center.

#### **Real-time, Immediate Access**

VCK webCONNECT offers customers immediate, real-time access to their inventories.

#### **Server Requirements**

VCK webCONNECT runs on a Windows 2000 server or higher with IIS (Internet Information Server).

#### **Self-managed Database**

Account information specific to the records center can be accessed and maintained by multiple users via VCK webCONNECT's locally maintained database that interfaces with Visual Corporate Keeper, ASI's state-of-the-art records center software.

...more features on back



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## System Security

A variety of security options are available to a records center hosting VCK webCONNECT for clients. A VPN (Virtual Private Network) can be utilized to allow access only to clients within the VPN. The application can also be accessible within the records center's Intranet and not be exposed to the Internet at all. The software also employs a session timeout feature, logging a user out of the system if there has been no activity for a pre-determined period of time. These and many other options are available for additional layers of security and access control.

## Web-accessible or web-based software — which is right for you?

VCK webCONNECT	InfoKeeper
Web accessible	Web based
Single-center database	Centralized database
Limited customization	Fully customizable
Investment and maintenance of web server and Internet connection	Third-party (hosted) web server and Internet connection
Firewall and security maintenance and expense	Host-maintained firewall and security
Non-redundant	Redundant, providing DR backup
Immediate, real-time access	Immediate, real-time access
Automated service requests	Automated service requests & retention scheduling
Search-and-query capabilities	Search-and-query capabilities
Browser-based reporting	Online reporting with data download



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**These are just a few of the key features offered by VCK webCONNECT.**

**Contact us today for more information about how VCK webCONNECT and our full family of proven ASI information management software solutions can work for you.**

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